

CoPilot® Live™ delivers satellite navigation to the Royal Mail

ALK's CoPilot Live Professional satellite navigation is an integral element of one of Europe's largest ever mobility deployments.

London, UK - 30 September 2008: ALK Technologies today announced that the Professional edition of its CoPilot Live satellite navigation software has been selected by Royal Mail as an integral part of new mobile solution designed to increase delivery efficiency and improve customer service.

CoPilot Live Professional is fully integrated with on-board job despatch, management and proof of delivery application, Delivery Connect, from Blackbay, and will be installed on over 25,000 GPS-enabled Intermec CN3 Windows Mobile-based-handheld computers.

CoPilot Live Professional enables drivers to easily take the most efficient route to their next destination, while allowing Royal Mail's customers to access near real-time visibility of delivery status of its tracked products, such as Special Delivery and Recorded Signed For. Postcode or address data for consignments is automatically passed to CoPilot Live, and real-time delivery information can be accessed through an online portal.

On the device, a simple 'Navigate' button launches CoPilot Live, providing the user with route mapping, turn directions and full voice guidance. On arrival at the destination, the screen reverts to Delivery Connect for signature capture and proof of delivery. The navigation element of the system will be of particular value for new, temporary, or relief drivers who may be unfamiliar with a delivery area.

The Royal Mail project is the largest single implementation of CoPilot Live navigation to date, following similar deployments by companies such as Tesco.com, Severn Trent Water and United Fleet Distribution. CoPilot Live Professional is rapidly becoming the navigation solution of choice for leading mobility solution providers and enterprises thanks to its comprehensive integration options, rich navigation experience and ALK's consultative developer-support approach.

"By integrating CoPilot Live with Delivery Connect, the Royal Mail aims to increase efficiency and the customer experience through the use of the latest mobile technology" said Ray Vaughan, IT Director, Operations of Royal Mail.

Dan Popkin, Vice President, Sales for ALK Technologies said: "We are delighted that CoPilot Live navigation has been selected as a partner in one of the largest and most prestigious corporate mobility deployments in history. It's a great example of how CoPilot Live Professional's flexible SDK allows companies to easily and effectively integrate navigation into their mobility strategy, without the additional capital investment associated with dedicated or in-dash systems.

"CoPilot Live has an impressive reputation for providing full-featured navigation that is easy to integrate with other applications" said Patrick J Byrne, President & CEO of Intermec. "We worked closely with ALK as we developed the GPS features of the CN3, and we had no hesitation in recommending them to the Royal Mail for this project."

"CoPilot's ability to work immediately with the embedded GPS receiver of the Intermec CN3, minimise demands on device resources and utilise the mobile Internet for address updates were also significant advantages."

Jason Langridge, Business Manager for Microsoft Windows Mobile said: "It is essential that the Royal Mail is able to operate effectively and give its customers the best possible service, we are therefore thrilled the company has chosen Windows Mobile technology to help it achieve that."

About ALK

ALK Technologies has been developing innovative mobile navigation and transportation technology solutions since 1979. ALK's award-winning CoPilot™ GPS software is increasingly being adopted as the navigation choice for mobile operators, hardware OEMs and systems integrators globally, while the company's PC*MILER® routing and mapping fleet solutions are used by over 22,000 transportation, logistics and manufacturing companies worldwide. Find out more about ALK at www.alk.eu.com

About Intermec

Intermec Inc. (NYSE:IN) develops, manufactures and integrates technologies that identify, track and manage supply chain assets. Core technologies include RFID, mobile computing and data collection systems, bar code printers and label media. The company's products and services are used by customers in many industries worldwide to improve the productivity, quality and responsiveness of business operations. For more information about Intermec, visit www.intermec.com or call 800-347-2636.

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